Singapore Customs
55 Newton Road #02-01
Revenue House
Singapore 307987

Tel: (65) 6355 2000
Contact: go.gov.sg/customs-doc
www.customs.gov.sg

Notice No: 20/2026

6 Nov 2026

Traders and Declaring Agents

Dear Sir/Madam

TRADENET EXTENDED DOWNTIME

Singapore Customs will be conducting system maintenance for TradeNet. Beyond the regular Sunday maintenance window from 4am to 8am, there will be extended downtime on the following date:

Date	Time	Duration
22 Nov 2026 (Sun)	4 am to 4 pm	12 hours

2 Please refrain from submitting applications through TradeNet during this period. The Permit Clearance Enquiry Service (PCES) on Customs eServices will also be unavailable. You may resume submitting permit applications and conducting enquiries once the services are restored.

3 To minimise disruptions to your business operations, please plan ahead and submit your applications before the scheduled downtime. Kindly inform your staff of this maintenance window. We apologise for any inconvenience caused.

Yours faithfully

Teh Thiam Siong
Director, TradeNet Office
for Director-General of Customs
Singapore Customs

(*This is a computer-generated notice. No signature is required.)*
We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at go.gov.sg/customs-doc.